



BlueCross BlueShield of Alabama

An Independent Licensee of the Blue Cross and Blue Shield Association

Effective July 1, 2010, Blue Cross and Blue Shield of Alabama changed its network coverage for specialty drugs. Specialty medications are generally prescribed to treat people with complex or rare conditions. Specialty medications often have special storage requirements. Patients who take them may need extra personalized patient education.

To be covered under your benefit plan, your specialty drug* will need to be obtained through a provider in the Specialty Pharmacy Network.

The providers in the Specialty Pharmacy Network offer services like:

- Member follow up to answer questions and encourage proper medication usage.
- Trained pharmacists or nurses who are available 24/7 to help manage your care.
- Convenient medication delivery to your home.

If you have a current prescription for one or more of the medications on the Specialty Pharmacy Program Drug List*, please call one of the providers in the specialty network at their toll free number:

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| Accredo Health Group, Inc. | 1- 800-803-2523 |
| CVS/Caremark | 1- 800-237-2767 |
| Triessent | 1- 888-216-6710 |

Please have the following ready:

- Your name, address, Blue Cross member ID number and phone number
- The name of your medication and the prescription number on your medication label

You may also call Customer Service at the number on the back of your member ID card.

*See Pharmacy Program Drug List as some drugs may be eligible for coverage through Retail. These medications have the designation (R).