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for members

[Register](#) to access health resources, services and your benefit information.
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Username:

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Password:

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SIGN IN 

! Our Position on Healthcare Reform >>

Looking for Health Insurance?



I am an individual looking for health insurance options for me and/or my family.
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I am an employer looking for health insurance options for my company's employees.
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Employers & Providers Tools




- [I am an Employer >](#)
Resources for employers to maintain their group's benefits.
- [I am a Provider >](#)
Resources for those who provide health care for members.

Find a Health Provider



- [Healthcare Provider or Facility >](#)
Find a hospital, doctor, dentist or other medical professional.
- [Pharmacy >](#)
Find a pharmacy near you.

BeHealthy.com



Get a variety of health information on Blue Cross' health web site:

- Personal Wellness Profile
- Exercise Log
- Cholesterol Tracker
- And more!

[Go to BeHealthy.com >>](#)





Search

Find a doctor, dentist or hospital Find a pharmacy

ProviderAccess

Individual User Sign-In

Register to access essential resources for those who provide health care to patients.

REGISTER NOW »

Already registered?

User ID: Password:

Sign In

Forgot your password? »

Security at Sign In Your login is secured using Secure Sockets Layer (SSL) technology.

Home > Providers

Providers

Essential resources for those who provide healthcare to patients.

ProviderFacts Articles as of August 31, 2009

- Submission of Paper Claim Forms - Learn more
Quarterly Profiles - Learn more
Influenza Virus Vaccine Information - Learn more
AHII Diabetes Initiative - Learn more
New Payment Methodology - Learn more

To view additional articles, visit the ProviderFacts page.

- HIPAA Information
Fraud and Abuse
Uniform Provider Application
Dental Provider Application

Software Vendors: Obtain helpful resources and information regarding our electronic information network.

ProviderAccess Services

- Physician Profile Reports
Check Patient Eligibility and Benefits

Quality and Transparency

- Physician Quality and Transparency Program



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You are signed in as:

ProviderAccess Menu

FACILITY NAME

NPI: 1234567890

Location ID: 999999

75 HOSPITAL LANE

BIRMINGHAM, AL 35222

[Change Location](#)

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- ▶ [ProviderAccess User Manuals](#)
- ▶ [Provider Publications](#)
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- ▶ [Payee Menu](#)

Please select the e-Practice Management application you would like to perform from the list below. To perform additional transactions, please return to this page to select your next function.

- **Patient Information**
 - ▶ [Eligibility and Benefits](#)
 - ▶ [Summary Plan Description](#)
 - ▶ [InfoSolutions](#)
 - ▶ [Hospital Clinical Review](#)
 - **Claim Information**
 - ▶ [Claim Entry \(eClaims\)](#)
 - ▶ [Audit Reports](#)
 - ▶ [Medical Records Requests](#)
 - **Provider Profile Information and Reporting**
 - ▶ [Surgical Episodes Reports](#)
 - ▶ [Blue Distinction Hospital Measurement Program](#)
 - ▶ [Adverse Event Reporting](#)
- 



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You are signed in as:

Adverse Event Reporting

- [▶ ProviderAccess Menu](#)
- [▶ View Existing Events](#)

Blue Cross and Blue Shield of Alabama's Adverse Event policy is an effort to improve the quality of care by reducing or eliminating the occurrence of never events and certain hospital acquired conditions. Blue Cross and Blue Shield of Alabama's policy was developed based on the Alabama Hospital Association's Guidance on Adverse Events, the National Quality Forum and the Centers for Medicare and Medicaid Services.

Reporting is only required when not filing a claim.

* indicates required fields

BCBS Patient Information

First Name:* **Date of Birth:*** (m.m.d/yyyy)
Last Name:* **Contract Number:*** (ABC123456789)

Event Information

Date Event Occurred:* (m.m.d/yyyy)
Event Type:*



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You are signed in as:

Adverse Event Reporting

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* indicates required fields

	Please select an event type	
[Redacted]	Foreign Object Retained After Surgery	[Redacted]
	Surgery on wrong patient	
	Wrong surgery on patient	
First Name:*	Surgery performed on wrong body part	
	Air Embolism	
Last Name:*	Death/disability associated with incompatible blood	(123456789)
[Redacted]	Stage 3 or 4 pressure ulcers after admission	[Redacted]
	Death/disability associated with a fall, burn, or electric shock within facility	
Date Event Occurred:*	Post-operative death in normal healthy patient	
	Implantation of wrong egg or sperm	
Event Type:*	Please select an event type	

Adverse Event Reporting

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Blue Cross and Blue Shield of Alabama's Adverse Event policy is an effort to improve the quality of care by reducing or eliminating the occurrence of never events and certain hospital acquired conditions. Blue Cross and Blue Shield of Alabama's policy was developed based on the Alabama Hospital Association's Guidance on Adverse Events, the National Quality Forum and the Centers for Medicare and Medicaid Services.

Reporting is only required when not filing a claim.

* indicates required fields

BCBS Patient Information	
First Name:*	<input type="text"/>
Date of Birth:*	<input type="text"/> (mmddyyyy)
Last Name:*	<input type="text"/>
Contract Number:*	<input type="text"/> (ABC123456789)

Event Information	
Date Event Occurred:*	<input type="text"/> (mmddyyyy)
Event Type:*	<input type="text" value="Foreign Object Retained After Surgery"/>
Physician(s) Involved:	<input type="text"/>

[Submit](#)



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Home > Providers > ProviderAccess > Adverse Event Reporting **You are signed in as:**

Adverse Event Reporting

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Reporting is only required when not filing a claim.

* indicates required fields

BCBS Patient Information

First Name:*	<input type="text"/>	Date of Birth:*	<input type="text"/> (mmd/yyyy)
Last Name:*	<input type="text"/>	Contract Number:*	<input type="text"/> (ABC123456789)

Event Information

Date Event Occurred:* (mmd/yyyy)

Event Type:*



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You are signed in as:

Adverse Event Reporting Confirmation

- [▶ ProviderAccess Menu](#)
- [▶ View Existing Events](#)

Please confirm that the following information is correct. Select continue to submit this information or cancel to go back and correct.

BCBS Patient Information

First Name: JOHN

Date of Birth: 07/30/1968

Last Name: SMITH

Contract Number: XAA123456789

Event Information

Date Event Occurred: 09012009

Event Type: Air Embolism



[Sign Out](#)

[Home](#) > [Providers](#) > [ProviderAccess](#) > [View Adverse Event](#)

You are signed in as:

View Adverse Event History

- ▶ [ProviderAccess Menu](#)
- ▶ [Report New Events](#)

Add Successful

Blue Cross and Blue Shield of Alabama's Adverse Event policy is an effort to improve the quality of care by reducing or eliminating the occurrence of never events and certain hospital acquired conditions. Blue Cross and Blue Shield of Alabama's policy was developed based on the Alabama Hospital Association's Guidance on Adverse Events, the National Quality Forum and the Centers for Medicare and Medicaid Services.

If you have a question about an event please [contact our Quality Management Department](#)

Event Date	Patient Contract Number	Patient Birth Date	Event Description
09/01/2009		07/30/1968	Air Embolism
11/24/2008		09/18/1975	Foreign Object Retained After Surgery
11/05/2008		07/30/1963	Stage 3 or 4 pressure ulcers after admission
11/01/2008		07/30/1963	Foreign Object Retained After Surgery
10/01/2008		01/20/1993	Foreign Object Retained After Surgery
10/01/2008		07/30/1968	Foreign Object Retained After Surgery

Adverse Event Feedback Form

- ▶ ProviderAccess Menu
- ▶ View Existing Event
- ▶ Report New Event

Please complete the following form if you have additional information or a correction regarding a listed adverse event.

All fields are required.

Name:

NPI:

Location:

E-mail Address:

Telephone Number:

Comments:

Submit

Reset



BlueCross BlueShield
of Alabama

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Manage User Profiles: Locations

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- ▶ Edit Payees
- ▶ Edit User

User:

Permission: [Add to All](#) | [Remove from All](#)

NPI: Plan Code: Provider Number:

Location	E&B	Refer	Quality	Admin	Info	Fee	Clinic	Serious	Add
	Sch	Claims	Review	Event	Delete				

FACILITY NAME

NPI: 1234567890 Location ID: 999999

75 HOSPITAL LANE

BIRMINGHAM, AL 35222



[Delete](#)

