

VENDOR FUNCTIONALITY MATRIX (VFM) - DENTAL

VENDOR SOFTWARE COMPONENTS WITH ELECTRONIC CONNECTIVITY TO BLUE CROSS AND BLUE SHIELD OF ALABAMA

Descriptions of the categories are provided at the end of this list.

Only the vendor software products that have been validated for e-PM or FTP connectivity are listed.

Blue Cross and Blue Shield of Alabama Claims and Patient Accounts Functionality for Blue Cross members	Claims - 837 HIPAA (4010A1)							
	Claims - 837 HIPAA (5010)							
	Audit Reports - Legacy format (goes away with 5010)							
	Acknowledgment - 277 HCCA (5010)							
	Remittances - 835 HIPAA (4010A1)							
	Remittances - 835 HIPAA (5010)							
	Patient Account Information (Transactions not covered by HIPAA)							
	Eligibility/Benefits Inquiry/Response - 270/271 HIPAA (4010A1)							
	Eligibility/Benefits Inquiry/Response - 270/271 HIPAA (5010)							
	Claim Status Request/Response - 276/277 HIPAA (4010A1)							
Claim Status Request/Response - 276/277 HIPAA (5010)								
VENDOR NAME:								
EDI Health Group, Inc.	✓	T	✓	✓	✓	✓	✓	
Oceris, Inc.	✓		✓	✓				
CPS (Claims Processing Service) - Clearinghouse	✓		✓	T				
Systems Design, Inc.	✓		✓	✓				
Tesia-PCI Corporation - Clearinghouse	✓	T	✓					
WebMD (Med-E-America) Clearinghouse	✓		✓					

✓ = Yes-in Production, blank = No-don't offer, T = Testing

May 2011

Information in this Vendor Grid may change monthly. Vendors listed in this grid are sorted by the maximum number of validations to the least number of validations. When vendors share an equal number of validations they are listed alphabetically.

Blue Cross and Blue Shield of Alabama does not endorse any one system over the other. This matrix is merely a record of systems that have met the technical requirements for Blue Cross connectivity and information exchange.

Version 4010A1 is the current HIPAA version. It will no longer be accepted after 12/31/2011.

Version 5010 is the next required version for HIPAA transactions. Testing and transition to production will occur during year 2011 and must be completed no later than 1/1/2012. The T indicates the vendor is testing 5010. Once the vendor successfully passes the indicator will change to a check mark.

DENTAL TRANSACTIONS LEGEND	
Dental Claims:	Software offers submission of electronic claims.
Dental Acknowledgements:	Software offers retrieval of electronic acknowledgments.
Dental Remittances:	Software offers retrieval of electronic remittances.
Patient Account Information	Software allows retrieval of patient account information (eligibility/benefits and claim status) for Blue Cross and Blue Shield of Alabama subscribers.

The business transactions referred to as e-PM are validated by EDI Services department personnel. For questions regarding electronic transactions listed in the e-PM table, e-mail your EDI Services Representative or ask-EDI@bcbsal.org, or telephone 205 220-6899.

VALIDATED VENDOR CONTACT LIST - DENTAL			
VENDOR:	CONTACT:	TELEPHONE:	E-MAIL:
Claims Processing Service (CPS)	Sales and Technical support	(888) 255-7293	
EDI Health Group, Inc.	Sales/Marketing	(877) 932-2567 ext. 455	Sales@DentalXchange.com
	Customer Support/Technical Support	(877)-932-2567 ext. 452	Support@DentalXchange.com
Oceris, Inc.	Sales	(256) 694-2650	Sales@oceris.com
System Designs, Inc.	Sales	(904) 260-9220	info@system-designs.com
Tesia, PCI Corporation	Customer Service & Support	(800) 724-7240	

	Marketing		Sales@Tesia.com
WebMD/Envoy Corp.	Sales/marketing	(888) 416-0673	
	Customer Service/Technical Support	(888) 323-6333	