



PROVIDERFACTS

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Physician Quality and Transparency Program Update Time to Review and Self-Report

New scores and patient information for the Physician Quality and Transparency Program are now available for review and self-reporting based on the new measurement year July 1, 2010 – June 30, 2011. For many of the quality measures, physicians can supplement the data via the self-reporting function. Providers who participate in Blue Advantage® (PPO) are encouraged to self-report.

Self-reporting is not mandatory. Providers have until April 2, 2012, to self-report data that will be part of the public view in May 2012. This self-reporting time frame will be the only time you will have to supplement your data before it is available for public view. Self-reported data from previous years is already incorporated into your initial scores for this year if the information is still applicable to the new measurement year. For example, an exclusion reason entered last year indicating a past mastectomy would continue to exclude a patient from the Breast Cancer Screening measure.

Additional information entered by physicians during the self-reporting period will be incorporated and scores will be recalculated prior to release for public view. Consumers will continue to see last year's scores (for measurement year July 1, 2009 – June 30, 2010) on our website until the new information is posted in May 2012.

To view your quality information and to self-report:

- Go to **www.bcbsal.com/providers**.
- Select "Physician Quality and Transparency Program" under Quality and Transparency.
- Select "Physician Quality Indicators." (*Note: Links to a user manual, frequently asked questions/answers, information on clinical quality indicators, and many other resources are available on this page.*)
- Select "View My Quality Data."
- Log into *ProviderAccess*. (*If you have questions about logging into ProviderAccess or need to update your privileges to include "Quality and Transparency," please contact your practice administrator. For further assistance with ProviderAccess, contact EDI Services at 205-220-6899.*)
- Select the location NPI.
- Select "Physician Quality Data." You will be redirected to the *HBOnline™* site.
- Select the "Quality Scorecard" tab to view your data.

The default screen will show scoring information for the measures that are scheduled for public release in May 2012. The following options are available in the "Report Period" drop-down box:

- **07/01/2010 – 06/30/2011: Active Measures** – This year's measures scheduled for public release in May 2012. This is the default screen when you click on "Quality Scorecard."
- **07/01/2010 – 06/30/2011: Additional Measures for Physician Preview** – Other measures for this year that are not scheduled for public release in May 2012.

- **07/01/2009 – 06/30/2010: Active Measures** – Last year’s measures shared with the public. These scores will continue to remain on the public site until the May 2012 update.
- **07/01/2009 – 06/30/2010: Additional Measures for Physician Preview** – Other measures for last year that were not placed on the public website.
- **07/01/2008 – 06/30/2009: Active Measures** – Measures that were shared with the public two years ago during the second year of the Physician Quality and Transparency Program.
- **07/01/2008 – 06/30/2009: Additional Measures for Physician Preview** – Other measures for the second year of the program that were not placed on the public website.
- **07/01/2007 – 06/30/2008: Active Measures** – Measures that were shared with the public three years ago during the first year of the Physician Quality and Transparency Program.
- **07/01/2007 – 06/30/2008: Additional Measures for Physician Preview** – Other measures during the first year of the program that were not placed on the public website.

The new star ratings that will be displayed on the consumer website in May 2012 will be available for physician preview in the near future. You will be able to access the ratings by selecting “Preview of Quality Display for Consumers” on the Physician Quality screen in *ProviderAccess*. It should be noted that the final scores and star ratings that ultimately will be displayed to consumers in May 2012 could differ from the initial ratings due to the inclusion of self-reported data.

Blue Cross and Blue Shield of Alabama appreciates the care you provide our members and your support of the Physician Quality and Transparency Program. If you have questions about this program, email ProviderQuality@bcbsal.org or call 1-877-854-8430.