

YOUR PRESCRIPTION FOR TRANSITION:

Switching From Retail to PrimeMail® Prescription Delivery

Are you currently taking a long-term medication? PrimeMail can deliver up to a 3-month supply of your approved long-term medications – right to your door!

Here's how to sign up for PrimeMail:

1. Visit www.bcbsal.com and sign in to *myBlueCross*.
2. Under *Manage My Prescriptions*, select “Find Drugs/Pricing/Mail Order.”
3. Read over Third Party Website Disclaimer and select “Accept.”
4. Choose “Go to MyPrimeMail.com” in the left navigation.
5. If prompted, enter your contact information.
6. Click “Transition Prescriptions from Retail to PrimeMail.”
7. Select who is making the transition.
8. Choose the drug(s) you would like to transition, click “Add” and “Continue.”
9. Complete all required (*) fields and click “Continue.”
10. Complete fields under *Payment & Shipping Information* and select “Continue.”
11. Review the information on the confirmation page.
12. If everything is correct, select “Transition Prescriptions.”

What happens next?

- PrimeMail will contact the prescribing doctor
- PrimeMail will fill and ship your prescription
- You can track your orders online

Still need help to switch?

Call 1-877-579-7627

for PrimeMail Customer Service

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