



## BlueRx (PDP) State Employees' Health Insurance Plan (SEHIP)

### Frequently Asked Questions

<p><b>How do I know if my prescription drugs are covered?</b></p>	<p>To see if a specific drug is covered under BlueRx (PDP), you may:</p> <ul style="list-style-type: none"> <li>■ Refer to the your BlueRx (PDP) Drug Formulary;</li> <li>■ View the 2014 Comprehensive Formulary and supplemental drug lists online; or</li> <li>■ <b>Call Member Services, 1-800-824-0435 (TTY 711).</b></li> </ul>	
<p><b>My drug is not on the formulary. How can I get it added?</b></p>	<p>Formulary exceptions will only be considered for Medicare Part D eligible drugs. Medicare Part B drugs will not be considered.</p> <p>To request coverage for a drug not in the formulary, contact your physician and request the submission of a formulary exception request form. You can also contact Member Services for a list of alternative medications that are covered by your plan. If a non-formulary medication is approved and added to your formulary, you will be charged the Tier 3 copay since your medication will be considered a non-preferred medication.</p>	
<p><b>What is the difference between a preferred and non-preferred pharmacy?</b></p>	<p>Preferred pharmacies (PXT) are pharmacies in the network with which Blue Cross and Blue Shield of Alabama has negotiated lower cost-sharing for plan members for an extended (90 day) supply of covered prescription drugs than what they would pay at non-preferred pharmacies. Preferred pharmacies can be found in the 2014 Pharmacy Directory.</p>	
<p><b>Who should I call if I have questions?</b></p>	<p><b>Medical Coverage</b></p> <p>Member Services <b>1-800-824-0435 (TTY 711)</b> 7 a.m. to 5:30 p.m., Monday through Friday</p>	<p><b>BlueRX (PDP) Prescription Drug Coverage</b></p> <p>Member Services <b>1-800-824-0435 (TTY 711)</b> 7 a.m. to 5:30 p.m., Monday through Friday</p>

BlueRx (PDP) is a Medicare-approved Part D sponsor. Enrollment in BlueRx (PDP) depends on CMS contract renewal.

BlueRx (PDP) is provided by Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association.

